Customer information Boil water advisory Drinking water

Dear Sir or Madam,

Due to a burst water pipe at Am Propsteihof, corner of Steinbergstraße, in the early morning of 8 September 2025, there will be outages, restrictions, pressure reductions and cloudiness in the drinking water in Hildesheim.

EVI is in the process of gradually restoring supply to the areas affected by the drinking water outage.

As soon as the drinking water supply has been restored to the affected households, EVI and the Hildesheim Health Authority advise, as a precautionary measure, that drinking water used for food preparation, drinking or oral hygiene should be boiled for the next three days.

Affected households are defined as all households that either had no drinking water or a severely restricted drinking water supply (trickling water). The drinking water should be boiled vigorously for at least three minutes.

Equally important: To avoid damage, please ensure that all taps (including those in the basement) are closed.

For further information and if you have any questions, please contact:
EVI Energieversorgung Hildesheim GmbH & Co. KG www.evi-hildesheim.de
or our control centre on + 49 (0) 5121 508 - 301

or the Hildesheim Health Authority, Bördestraße 8, 31135 Hildesheim,
telephone +49 (0) 5121 / 309 7231

Hildesheim, 12 September 2025